

## **PRESENTATION 6: *Third Parties and Your Duty of Care***

Definition of a third party

Duty of care and the concept that the public always is “Client One.”

Your responsibility to say, “No.” The customer may always be right, but – as a professional – you have clients. Clients are not always right at all. Remember, P=C1.

Foreseeability

- The Case of the Condo Conversion
- The Case of the Hook in the Cell
- The Case of the Angry Drunk Loser

Professionals cannot escape liability. Bearing liability is part of public policy.

